

# You're covered from coast to coast



**With the Blue Cross National Network of providers, you can get the care you need across the country and pay nothing extra.**

## At home or on the road you're in-network, nationwide

Members of Blue Cross Medicare Advantage (PPO)<sup>SM</sup> can enjoy the same in-network benefits and low costs at home and away. You can travel with confidence.

- You'll have the highest level of coverage for any in-network Medicare-participating provider anywhere in the country, after a small copayment or coinsurance.
- If you live in a non-network area, you'll have coverage for non-network Medicare providers at the in-network level. Non-network providers must:
  - Agree to treat you (providers are not required to)
  - Accept Medicare reimbursement
  - Be willing to bill your Blue Cross Medicare Advantage PPO plan directly



## Find a provider easily, wherever you are

Whether you're a snowbird or working through your bucket list, if your primary residence is in a network area, your in-network benefits are available from providers in the counties listed inside this brochure.

If you do not live in a network service area and need help finding a Medicare participating provider, use the online Provider Finder or call the number listed on your member ID card. Remember, the Medicare PPO plan network may be different from a commercial plan PPO network.



### PROVIDER FINDER

#### Illinois

[www.bcbsil.com/medicare/mapd\\_provider.html](http://www.bcbsil.com/medicare/mapd_provider.html)

#### Montana

[www.bcbsmt.com/medicare/mapd\\_provider.html](http://www.bcbsmt.com/medicare/mapd_provider.html)

#### New Mexico

[www.bcbsnm.com/medicare/mapd\\_provider.html](http://www.bcbsnm.com/medicare/mapd_provider.html)

#### Oklahoma

[www.bcbsok.com/medicare/mapd\\_provider.html](http://www.bcbsok.com/medicare/mapd_provider.html)

#### Texas

[www.bcbstx.com/medicare/mapd\\_provider.html](http://www.bcbstx.com/medicare/mapd_provider.html)



### CALL

If you are already a Blue Cross Medicare Advantage PPO member, call Customer Service at the number listed on the back of your member ID card. (TTY/TDD users should call 711). We are open between 8:00 a.m. and 8:00 p.m., local time, 7 days a week. If you are calling from February 15 through September 30, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

If you are thinking about becoming a member, you can find nationwide providers by calling the phone number listed on your enrollment materials.

## Blue Cross and Blue Shield (BCBSA) Medicare Advantage PPO Network-Sharing States and Counties

**The following states and Puerto Rico include participating BCBSA Medicare Advantage PPO providers in all counties:**

Alabama	Indiana	New Jersey	Puerto Rico
California	Kentucky	New York	South Carolina
Connecticut	Maine	Ohio	Tennessee
Hawaii	Michigan	Pennsylvania	West Virginia

**BCBSA Medicare Advantage PPO providers are available in the following counties:**

### ALABAMA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

### ARKANSAS

Craighead Cross	Greene Lawrence	Poinsett
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### CALIFORNIA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

### COLORADO

Adams	Denver	Fremont
Araphahoe	Douglas	Jefferson
Broomfield	El Paso	Pueblo

### CONNECTICUT

Participating BCBSA Medicare Advantage PPO Providers available in all counties

### FLORIDA

Alachua	Hendry	Osceola
Bay	Hernando	Palm Beach
Bradford	Highlands	Pasco
Broward	Hillsborough	Pinellas
Charlotte	Indian River	Polk
Citrus	Jackson	Saint Johns
Clay	Lake	Santa Rosa
Collier	Lee	Sarasota
Columbia	Leon	Seminole
Desoto	Levy	St. Lucie
Duval	Manatee	Sumter
Escambia	Marion	Suwannee
Flager	Martin	Volusia
Franklin	Miami-Dade	Walton
Gulf	Okaloosa	
Hardee	Orange	

### GEORGIA

Appling	Burke	Cook
Atkinson	Butts	Crawford
Bacon	Calhoun	Crisp
Baker	Candler	Dade
Baldwin	Catoosa	Dawson
Banks	Chatham	Dekalb
Barrow	Chattahoochee	Dodge
Bartow	Chattooga	Dooly
Ben Hil	Cherokee	Douglas
Berrien	Clayton	Early
Bibb	Clinch	Echols
Bleckley	Cobb	Effingham
Brantley	Coffee	Emanuel
Brooks	Colquit	Evans
Bryan	Columbia	Fannin

## GEORGIA (continued)

Fayette	Mcduffie	Sumter
Forsyth	Mcintosh	Talbot
Fulton	Meriwether	Taliaferro
Gilmer	Miller	Tattnall
Glascock	Mitchell	Taylor
Greene	Monroe	Telfair
Gwinnett	Montgomery	Terrell
Hancock	Morgan	Thomas
Haralson	Murray	Tift
Harris	Muscogee	Toombs
Houston	Newton	Treutlen
Irwin	Oconee	Turner
Jasper	Oglethorpe	Twiggs
Jeff Davis	Paulding	Union
Jefferson	Peach	Upson
Jenkins	Pickens	Walker
Johnson	Pierce	Walton
Jones	Pike	Ware
Lamar	Polk	Warren
Lanier	Pulaski	Washington
Laurens	Putnam	Wayne
Lee	Quitman	Webster
Liberty	Randolph	Wheeler
Long	Richmond	White
Lumpkin	Rockdale	Wilcox
Macon	Schley	Wilkes
Madison	Spalding	Wilkinson
Marion	Stewart	

## HAWAII

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## IDAHO

Ada	Bannock	Benewah
Adams	Bear Lake	Bingham

## IDAHO (continued)

Blaine	Custer	Madison
Boise	Elmore	Minidoka
Bonner	Fremont	Nez Perce
Bonneville	Gem	Oneida
Boundary	Gooding	Owyhee
Butte	Idaho	Payette
Camas	Jefferson	Power
Canyon	Jerome	Shoshone
Caribou	Kootenai	Teton
Cassia	Latah	Twin Falls
Clark	Lewis	Valley
Clearwater	Lincoln	Washington

## ILLINOIS

Cook	Kane
Dupage	Will

## INDIANA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## KENTUCKY

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## MAINE

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## MASSACHUSETTS

Barnstable	Hampden	Plymouth
Bristol	Hampshire	Suffolk
Essex	Middlesex	Worcester
Franklin	Norfolk	

## MICHIGAN

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## MISSOURI

Barry	Jasper	Saint Louis
Barton	Lawrence	Saint Louis City
Cedar	Lincoln	Stone
Christian	McDonald	Taney
Dade	Newton	Warren
Dallas	Ozark	Webster
Douglas	Polk	Wright
Greene	Saint Charles	

## MONTANA

Beaverhead	Granite	Park
Big Horn	Hill	Pondera
Blaine	Jefferson	Powell
Broadwater	Judith Basin	Ravalli
Carbon	Lake	Sanders
Cascade	Lewis And Clark	Silver Bow
Chouteau	Liberty	Stillwater
Deer Lodge	Lincoln	Sweet Grass
Fergus	Madison	Teton
Flathead	Meagher	Toole
Gallatin	Mineral	Treasure
Glacier	Missoula	Wheatland
Golden Valley	Musselshell	Yellowstone

## NEVADA

Clark	Washoe
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## NEW HAMPSHIRE

Belknap	Grafton	Rockingham
Carroll	Hillsborough	Strafford
Cheshire	Merrimack	Sullivan
Coos		

## NEW JERSEY

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## NEW MEXICO

Bernalillo	Mora	Santa Fe
Cibola	Rio Arriba	Socorro
Guadalupe	San Miguel	Torrance
Los Alamos	Sandoval	Valencia

## NEW YORK

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## NORTH CAROLINA

Alamance	Davie	Lincoln
Alexander	Duplin	Madison
Alleghany	Durham	Martin
Anson	Edgecombe	McDowell
Ashe	Forsyth	Mecklenburg
Avery	Franklin	Mitchell
Beaufort	Gaston	Montgomery
Bertie	Gates	Nash
Bladen	Granville	New Hanover
Brunswick	Greene	Northampton
Buncombe	Guilford	Onslow
Cabarrus	Halifax	Orange
Caldwell	Harnett	Pamlico
Carteret	Haywood	Pender
Caswell	Henderson	Perquimans
Catawba	Hertford	Person
Chatham	Hoke	Pitt
Chowan	Hyde	Polk
Cleveland	Iredell	Randolph
Columbus	Johnston	Richmond
Cumberland	Jones	Robeson
Davidson	Lee	Rockingham



## **NORTH CAROLINA** (continued)

Rowan	Tyrrell	Wayne
Sampson	Union	Wilkes
Scotland	Vance	Wilson
Stanly	Wake	Yadkin
Stokes	Warren	Yancey
Surry	Washington	
Transylvania	Watauga	

## **OHIO**

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## **OKLAHOMA**

Canadian	Lincoln	Okmulgee
Cleveland	Logan	Payne
Comanche	Mayes	Pottawatomie
Creek	McClain	Rogers
Garfield	Muskogee	Tulsa
Grady	Oklahoma	

## **OREGON**

Benton	Hood River	Multnomah
Clackamas	Jackson	Polk
Clatsop	Josephine	Tillamook
Columbia	Lane	Wasco
Coos	Lincoln	Washington
Curry	Linn	Yamhill
Douglas	Marion	

## **PENNSYLVANIA**

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## **PUERTO RICO**

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## **SOUTH CAROLINA**

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## **TENNESSEE**

Participating BCBSA Medicare Advantage PPO Providers available in all counties

## **TEXAS**

Bastrop	Denton	Lee
Bexar	Fayette	Liberty
Burnet	Fort Bend	Montgomery
Caldwell	Hardin	Tarrant
Chambers	Harris	Travis
Collin	Hays	Williamson
Dallas	Jefferson	

## **UTAH**

Davis	Utah
Salt Lake	Weber

## **VIRGINIA**

Accomack	Appomattox	Bland
Albemarle	Arlington	Botetourt
Alexandria City	Augusta	Bristol
Alleghany	Bath	Brunswick
Amelia	Bedford City	Buchanan
Amherst	Bedford	Buckingham

## VIRGINIA (continued)

Buena Vista City	Hanover	Portsmouth City
Campbell	Harrisonburg City	Poquoson City
Caroline	Henrico	Powhatan
Carroll	Henry	Prince Edward
Charles City	Highland	Prince George
Charlotte	Hopewell City	Prince William
Charlottesville City	Isle Of Wight	Pulaski
Chesapeake City	James City	Radford
Chesterfield	King and Queen	Rappahannock
Clarke	King George	Richmond
Colonial Heights City	King William	Richmond City
Covington City	Lancaster	Roanoke
Craig	Lee	Roanoke City
Culpeper	Lexington City	Rockbridge
Cumberland	Loudoun	Rockingham
Danville City	Louisa	Russell
Dickenson	Lunenburg	Salem
Dinwiddie	Lynchburg City	Scott
Emporia	Madison	Shenandoah
Essex	Martinsville City	Smyth
Fairfax City	Manassas City	Southampton
Fairfax	Manassas Park City	Spotsylvania
Falls Church City	Mathews	Stafford
Fauquier	Mecklenburg	Staunton City
Floyd	Middlesex	Suffolk City
Fluvanna	Montgomery	Surry
Franklin City	Nelson	Sussex
Franklin	New Kent	Tazewell
Frederick	Newport News City	Virginia Beach City
Fredericksburg City	Norfolk City	Warren
Galax City	Northampton	Washington
Giles	Northumberland	Waynesboro City
Gloucester	Norton City	Westmoreland
Goochland	Nottoway	Williamsburg City
Grayson	Orange	Winchester City
Greene	Page	Wise
Greensville	Patrick	Wythe
Halifax	Petersburg City	York
Hampton City	Pittsylvania	

WASHINGTON

Asotin	Kitsap	Snohomish
Clallam	Klickitat	Thurston
Clark	Lewis	Wahkiakum
Columbia	Pierce	Walla Walla
Cowlitz	San Juan	Whatcom
Island	Skagit	Yakima
King	Skamania	

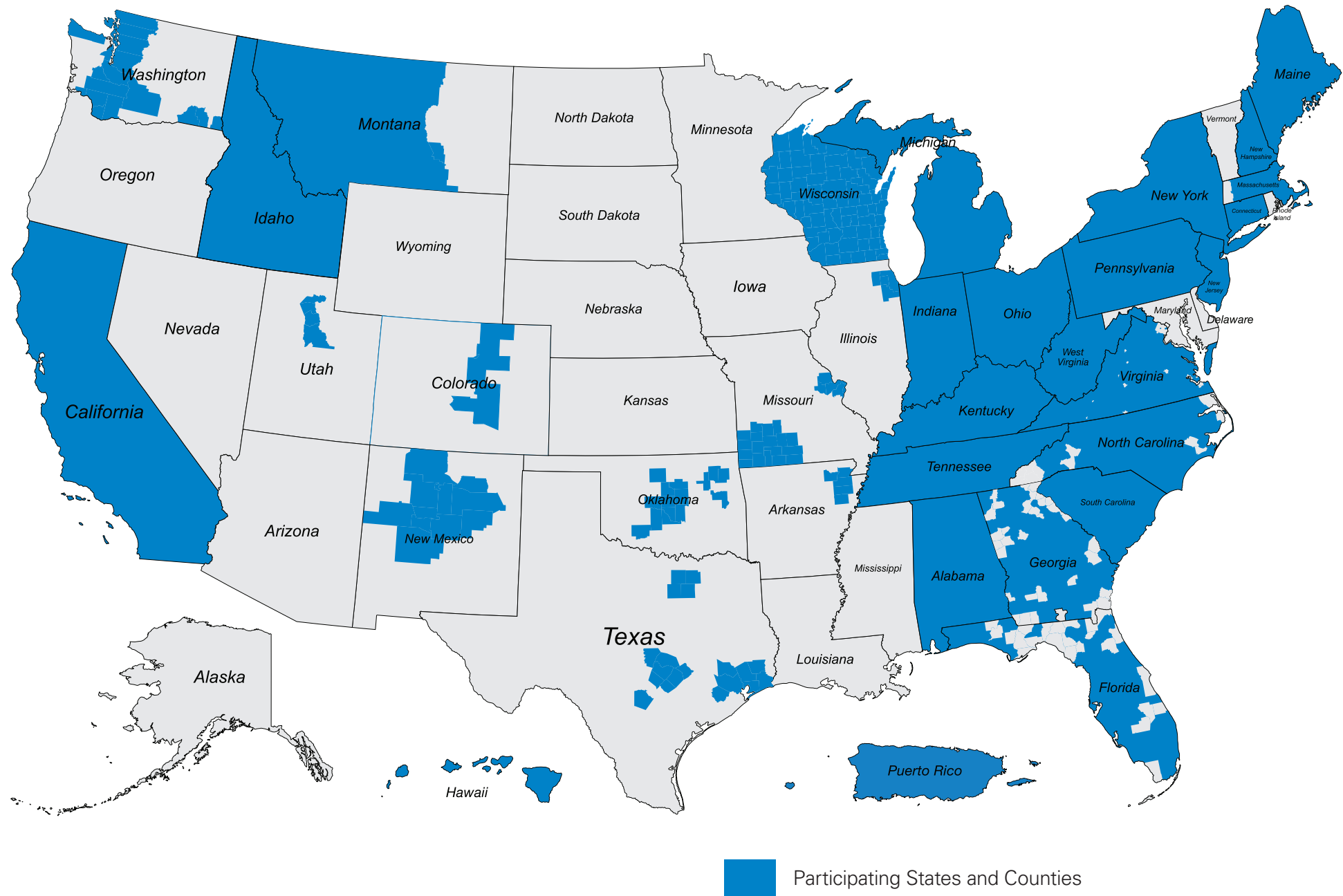
WEST VIRGINIA

Participating BCBSA Medicare Advantage PPO Providers available in all counties

WISCONSIN

Adams	Iowa	Polk
Ashland	Iron	Portage
Barron	Jackson	Price
Bayfield	Jefferson	Racine
Brown	Juneau	Richland
Buffalo	Kenosha	Rock
Burnett	Kewaunee	Rusk
Calumet	La Crosse	Saint Croix
Chippewa	Lafayette	Sauk
Clark	Langlade	Sawyer
Columbia	Lincoln	Shawano
Crawford	Manitowoc	Sheboygan
Dane	Marathon	Taylor
Dodge	Marinette	Trempealeau
Door	Marquette	Vernon
Douglas	Menominee	Vilas
Dunn	Milwaukee	Walworth
Eau Claire	Monroe	Washburn
Florence	Oconto	Washington
Fond Du Lac	Oneida	Waukesha
Forest	Outagamie	Waupaca
Grant	Ozaukee	Waushara
Green	Pepin	Winnebago
Green Lake	Pierce	Wood

2016 Medicare Advantage PPO  
Network-Sharing States and Counties





## Backed by the brand you trust

You chose the nation's largest member-owned health plan because you trust its quality, strength and stability. We honor that trust by staying committed to your health every day, everywhere.



## Access in-network benefits from coast to coast

With the Blue Cross National Network of providers, you can get the care you need across the country and pay nothing extra.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or co-payments/co-insurance may change on January 1 of each year.

This information is available for free in other languages. Please call our Customer Service number at 1-877-299-1008. (TTY/TDD users should call 711). We are open between 8:00 a.m. and 8:00 p.m., local time, 7 days a week. If you are calling from February 15 through September 30, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

Esta información está disponible en otros idiomas de forma gratuita. Comuníquese a nuestro número de Servicio al Cliente llamando al 1-877-299-1008. (Los usuarios de TTY/TDD deberán llamar al 711). Nuestro horario es de 8 a.m. a 8 p.m., hora local, los 7 días de la semana. Si usted llama del 15 de febrero al 30 de septiembre, durante los fines de semana y feriados, se usarán tecnologías alternas (por ejemplo, correo de voz).

Blue Cross Medicare Advantage PPO members may visit any participating Blue Cross and/or Blue Shield Medicare Advantage PPO provider in the United States, and pay network cost sharing. Blue Cross and/or Blue Shield Medicare PPO providers are available in the following 35 states and Puerto Rico: Alabama, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Kentucky, Maine, Massachusetts, Michigan, Missouri, Montana, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, Puerto Rico, South Carolina, Tennessee, Texas, Utah, Virginia, Washington, West Virginia and Wisconsin. For some of the states listed, MA PPO networks are only available in portions of the state.

Blue Cross Medicare Advantage PPO members may see any Blue Cross and/or Blue Shield Medicare Advantage PPO contracted doctor or hospital outside the Blue Cross Medicare Advantage PPO service area in the above 35 states and Puerto Rico and receive coverage at the highest level of benefits. If you receive routine care from non-participating providers in the above 35 states and Puerto Rico, you will receive a lower level of benefits, which will result in higher out-of-pocket costs. In locations where participating Blue Cross and/or Blue Shield Medicare Advantage PPO providers are not available, members may visit any Medicare-eligible provider and receive coverage at the highest level of benefits. Emergency and urgently needed care is always covered at the higher, network level.



# Blue Cross Medicare Advantage (PPO)<sup>SM</sup>

PPO plans in Illinois, Montana, New Mexico, and Oklahoma are provided by Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC). Blue Cross Medicare Advantage PPO plans in Texas are provided by HCSC Insurance Services Company (HISC). HCSC and HISC are Independent Licensees of the Blue Cross and Blue Shield Association. HCSC and HISC are Medicare Advantage organizations with a Medicare contract. Enrollment in Blue Cross Medicare Advantage plans depends on contract renewal.